

SCHOOL BOARD BYLAWS**Complaints Regarding Students or Employees**

The School Board recognizes that situations may occur in the operation of the school division which are of concern to parents and the public. Whenever a complaint is made directly to the Board as a whole or to an individual board member, the complaint will be referred to the superintendent for investigation, possible resolution at the appropriate level, and recommendations to the Board if needed.

Complaints regarding students or employees are best dealt with through communication with appropriate staff members and officers according to the following order:

Classroom teacher, if a student complaint

Principal or work site supervisor

Assistant Superintendent

Superintendent

If the matter cannot be settled by the superintendent, the complaint and the report of the superintendent will be referred to the School Board for its review.

The School Board may hear appeals of the superintendent's determination at its sole discretion.

Exceptions to the procedure are public complaints that concern Board actions, Board operations, and individual Board members. In such cases, the School Board, as a whole, will determine procedures for the resolution of such complaints.

This bylaw does not restrict rights to School Board hearing provided by law or other policies of the Board.

Adopted by School Board: March 24, 1987

Amended by School Board: December 11, 1990

Amended by School Board: October 24, 1995